

Terms and Conditions – QLD Air Purifiers

1. Introduction

Welcome to QLD Air Purifiers. These Terms and Conditions outline the rights and obligations of customers purchasing air purifiers from us. By placing an order, you agree to be bound by these terms.

2. Definitions

- “**Company**” refers to QLD Air Purifiers.
- “**Customer**” refers to the individual or entity purchasing air purifiers.
- “**Product**” refers to any air purifiers sold by QLD Air Purifiers.

3. Orders and Payment

- Orders can be placed online or over the phone.
- Full payment is required before dispatch unless otherwise agreed.
- Payment methods include credit/debit cards, bank transfers, and approved financing options.
- Prices are subject to change without notice, but orders placed before a price change will be honored at the agreed price.

4. Delivery and Shipping

- We deliver within Queensland and other selected regions in Australia.
- Estimated delivery times will be provided at checkout but are subject to change due to unforeseen circumstances.
- If a delivery is delayed beyond 14 days from the estimated date
- The risk of damage or loss transfers to the customer upon delivery.

5. Returns and Refunds

- Returns are accepted within **30 days** of purchase if the product is unused and in its original packaging.
- A **delivery fee & restocking fee of 15%** may apply for returns that are not due to a defect or fault.
- Qld Air Purifiers are to be notified within 7 days of faulty or defective products.
sales@qldairpurifiers.com.au and provide proof of purchase.

6. Warranty

- All air purifiers come with a 12 month **warranty** covering manufacturing defects.
- The warranty does not cover damage caused by misuse, neglect, or unauthorised repairs.
- Customers must follow the manufacturer's maintenance and usage guidelines to keep the warranty valid.
- Warranty claims must be submitted with proof of purchase and details of the defect.

7. Limitation of Liability

- QLD Air Purifiers is not liable for any indirect, incidental, or consequential damages arising from the use of our products.
- Our total liability for any claim is limited to the purchase price of the product.

8. Privacy Policy

- We collect customer information solely for order processing and communication.
- Customer data will not be shared with third parties without consent, except as required by law.
- For more details, please refer to our **Privacy Policy**

9. Governing Law

- These Terms and Conditions are governed by the laws of Queensland, Australia.
- Any disputes shall be resolved in Queensland courts.

10. Contact Information

For any questions regarding these Terms and Conditions, please contact:

QLD Air Purifiers

Phone: 1300 753 247

Email: sales@qldairpurifiers.com.au

Website: www.qldairpurifiers.com.au